

QUALITY MANAGEMENT



The ISO 9000 family addresses various aspects of quality management and contains some of ISO's best known standards. The standards provide guidance and tools for companies and organizations who want to ensure that their products and services consistently meet customer's requirements, and that quality is consistently improved.

Course Aims

This two-day course takes an in-depth look at Quality Management, the applicable legislation and how to implement and audit effective Quality Management Systems. You will cover the stages of implementing a QMS and review the requirements of ISO/IEC 9001:2015 standard. In addition, there will be syndicate work on developing an implementation plan, quality policy and a QMS audit plan

Course Objectives

- Understand the fundamentals of Quality Management
- Understand and describe the requirements of ISO/IEC 9001:2015 for Quality Management Systems
- Understand the phases of implementing a Quality Management System
- Understand the role of the Quality Manager
- Plan and execute an audit of a Quality Management System against the requirements of ISO/IEC 9001:2015