

FACILITY MANAGEMENT



ISO 41001:2018 specifies the requirements for a facility management (FM) system when an organization:

- a) needs to demonstrate effective and efficient delivery of FM that supports the objectives of the demand organization;
- b) aims to consistently meet the needs of interested parties and applicable requirements;
- c) aims to be sustainable in a globally competitive environment.

Course Aims

This two-day course takes an in-depth look at Quality Management, the applicable legislation and how to implement and audit effective Quality Management Systems. You will cover the stages of implementing a QMS and review the requirements of ISO/IEC 9001:2015 standard. In addition, there will be syndicate work on developing an implementation plan, quality policy and a QMS audit plan

Course Objectives

- Understand the fundamentals of Quality Management
- Understand and describe the requirements of ISO/IEC 9001:2015 for Quality Management Systems
- Understand the phases of implementing a Quality Management System
- Understand the role of the Quality Manager
- Plan and execute an audit of a Quality Management System against the requirements of ISO/IEC 9001:2015